Nolin RECC 411 Ring Road Elizabethtown, KY 42701-6767 PSC KY NO. <u>10</u> 8th Revision Sheet No. 9

CANCELING PSC KY NO. 10 7th Revision Sheet No. 9

RULES AND REGULATIONS

21. FAILURE OF METER TO REGISTER

In the event a member's meter should fail to register, the member shall be billed from the date of such failure with an estimated bill based on the level of consumption that occurred twelve (12) months earlier in accordance with 807 KAR 5:006, Section 11(2).

22. METERS

The Cooperative obtains daily readings from electric meters. This data is evaluated and recorded on each member's account. The Cooperative may send a representative to make inspections on Cooperative equipment and to read meters on an unscheduled basis. In accordance with 807 KAR 5:006, Section 20, the Cooperative must have unlimited/unrestricted access to meters, service connections and other property owned by the Cooperative and located on customer's premises. The Cooperative will utilize remote connect/disconnect technology, where applicable, throughout its service territory. This technology allows the Cooperative to remotely connect and disconnect accounts from Cooperative offices during business hours. Connection and reconnection charges shall apply as outlined in Item 12, "Connection and Reconnection Charge" of the Cooperative's Rules and Regulations.

If meters or other Cooperative-owned equipment are tampered or interfered with, the Cooperative shall terminate service in accordance with 807 KAR 5:006, Section 15(g). The member, or applicable responsible party, shall pay all costs deemed necessary by the Cooperative for restorative services rendered, which may include necessary replacement and repairs, protective installations, as well as for costs of inspection, investigation and any other necessary costs. Additionally, the Cooperative shall require the account to be paid in full, to the date of the discovery of the theft of services, before electric service will be restored. No payment arrangements will be made, and the payment must be in the form of cash, money order or credit card.

(N) (N)

(N) (N)

CANCELLED

September 25, 2025

KENTUCKY PUBLIC SERVICE COMMISSION

DATE OF ISSUE DATE EFFECTIVE

June 30, 2020

July 30, 2020

ISSUED BY

resident & CEO

KENTUCKYPUBLIC SERVICE COMMISSION

Kent A. Chandler Acting Executive Director

EFFECTIVE

7/30/2020

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

PSC KY NO. <u>10</u> 2nd Revision Sheet No. 9.1

Nolin RECC 411 Ring Road Elizabethtown, KY 42701-6767

CANCELING PSC KY NO.

CANCELLED

RULES AND REGULATIONS

23. D. ELECTRIC BILLS

September 25, 2025

23. BILLING

Reference: 807 KAR 5:006 Section 7, 9 and 15

KENTUCKY PUBLIC SERVICE COMMISSION

The Cooperative's disconnect policy shall be in accordance with 807 KAR 5:006, Section 15 (1)(f).

Bills for electric service will be rendered in four monthly cycles, each cycle consisting of an appoximate thirty-day period, depending on the number of working days in a month, inclement weather, or holiday schedules. All bills are due and payable upon receipt and shall be paid before the due date to avoid a penalty. Failure to receive an electric bill will not release the member from payment obligation. Should the bill not be paid before the penalty date, the Cooperative may at any time thereafter on a ten (10) days notice to the member discontinue the electric service provided such service shall not be discontinued prior to twenty-seven (27) days after date of the original bill.

The specific billing procedures adopted by Nolin RECC are as follows:

			Delinquent Notice	
	Approximate		Mailed On or	Service Termination
Cycle	Billing Date	Due Date	<u>After</u>	Date On or After
<u>1</u>	$3^{\rm rd}$	20 th	20 th	<u>5th</u>
<u>2</u>	<u>7th</u>	25 th	25 th	10 th
<u>3</u>	18 th	<u>5th</u>	<u>5th</u>	21st
4	22 nd	10 th	10 th	25 th

A delinquent penalty charge of five (5%) percent shall be added to the monthly electric bills if not paid by the due date shown above. Payment must be in the office by 5:00 p.m. on the due date to avoid penalty charge.

The penalty charge shall be added to all electric bills under all rate schedules. The penalty will be assessed only once on any bill for rendered services in accordance with 807 KAR 5:006, Section 9(3)(h).

Each electric bill shall be clearly marked to show the net amount, the gross amount and the penalty date.

All rates are net, but if not paid by the due date, are subject to a penalty of five (5%) percent.

DATE OF ISSUE DATE EFFECTIVE

August 23, 2018

September 24, 2018

ISSUED BY

President & CEO

KENTUCKYPUBLIC SERVICE COMMISSION

Gwen R. Pinson

wen R. F.

Executive Director

EFFECTIVE

9/24/2018

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)